

CARE Bangladesh

Supply Chain & ICT Department

Request for Proposal

Subject: 2-year long Framework agreement for Catering service at Dhaka

01 September 2026

Dear Concern,

CARE Bangladesh is inviting interested vendors/firms/company to submit their proposal as detailed below/enclosed by following below instruction:

	Instruction
Bid submission instruction	Submit quotation/proposal in organizational letterhead Pad in softcopy Technical and financial proposals must be in a separate document
Email address to Submit bid	BGD.Procurement@care.org
Email Subject Line	Quotation for RFP-CBDO-FY-26-035 – catering Dhaka
Technical Query	Contact: Working Day within 9AM to 5 PM Meherun – 01788685261
Pre-bid Meeting	Pre-bid Meeting: Date: 08 September 2026 Time: 11.00 AM to 12.00 PM (morning) Meeting URL: https://careorg.zoom.us/j/91888463812?pwd=3m14HxCvrvglG10ZbP9zjoFe8SrCyN.1 Meeting ID: 918 8846 3812 Passcode: 683981
Last date of quotations submission	14 September 2026 from 9:00 AM to 11:59 PM (Bangladesh Time) Quotation/Proposal submission before or after the timeline shall be automatically disqualified.
Application Process	Please submit the above-mentioned documents to BGD.Procurement@care.org : • Fill-up the RFP document “RFP-CBDO-FY-26-035” and seal and sign. • Organizational profile with pictures and details. • Relevant expertise (Including all the previous relevant track records – 3 to 5 or more client experiences or testimonials or Purchase Order or Work completion certificate preferably from INGO/Development project/UN. • Client list • Legal documents: Latest Trade License (FY25-26)/ Registration Certificate, -E-TIN Certificate, Latest Tax Return Copy, BIN Certificate, Cheque Copy.

General Terms and Conditions

- Bid validity: Bid validity must be for 02 years.
- CARE Bangladesh reserves the right to establish Framework agreement with one or multiple bidders.
- VAT / Tax will be deducted at source as per GoB rules. Mushak 6.3 should be provided with invoice.
- In accordance with **Income Tax Act, 2023 (Section 142, Page 99)**. of the Bangladesh Government Gadget issued on 22 June 2023,
Subject to the exceptions in section 119 and unless otherwise provided in other sections of this Chapter, in the case of deduction or collection of tax under this Chapter, if the person from whom the tax is to be deducted or collected fails to produce proof of filing of return, the rate of deduction or collection of tax at source shall be **50% (fifty percent) higher** than the applicable rate.
Unless otherwise provided, in the case of deduction or collection of tax under this Part, if the person from whom the tax is to be deducted or collected does not receive any money by bank transfer in payment of contract price, bill, rent, fee, charge, remuneration, salary, or any other money by whatever name it may be called, the rate of tax deducted or collected at source shall be **50% (fifty percent) higher** than the applicable rate.
To accomplish this, vendor can attach any of the subsequent: - (a) an acknowledgment receipt of return prescribed by the Board; or (b) a system generated certificate containing name and Taxpayer's Identification Number (TIN) of the person and the year for which return has been submitted; or (c) a certificate issued by the Deputy Commissioner of Taxes containing name and TIN of the person and the year for which return has been submitted.
- CARE Standard Payment Terms are 30 days from receipt of goods or service, and a CARE approved invoice via bank transfer.
- CARE Bangladesh reserves the right to accept and reject any or entire quotations without assigning any reason, whatsoever.
- Code of Conduct: The Vendor and its employees shall maintain and comply with a written code of conduct that prohibits giving anything of value, directly or indirectly, to any person or entity, including government officials or CARE staff, in the form of a bribe or kickback; establishes appropriate limitations on transactions with relatives of Vendor employees or businesses or ventures related to Vendor or its employees; and otherwise properly governs the performance of its employees engaged in soliciting, awarding or administering contracts, and receiving gifts. The Vendor shall inform CARE in writing of any violations relating to its obligations hereunder. The Vendor certifies that it has not knowingly provided and will not knowingly provide, in violation of applicable laws, material support or resources to any individual or organization that advocates, plans, sponsors, engages in, or has engaged in an act of terrorism. The Vendor shall comply with industry best practices to avoid exploitation of child labor and shall not discriminate on the basis of race, ethnicity, religion, national origin, gender, age, sexual orientation, marital status, citizenship status, disability, or military status. During the term hereof and for three years afterward, except to perform the terms of this Agreement, the vendor shall not disclose information regarding CARE to any third party or make use of such information for its own purposes without CARE's prior written consent. The Vendor shall not use the CARE name or trademarks in publicity or publicly disclose information relating to the Order without CARE's prior written consent.
- Cancellation and Default: In addition to any other remedies available, CARE Bangladesh may cancel this Order, in whole or in part, at any time by written notice to the vendor, including without limitation in any of the following circumstances: (a) Vendor failure to deliver the Goods/Services as specified herein; (b) in CARE's good faith judgment, Vendor failed to perform, or jeopardized performance of, this Order in compliance with its terms, and did not cure such failure within ten (10) days after notice from CARE; (c)

Vendor becomes insolvent or makes an assignment for the benefit of its creditors, or has a bankruptcy, reorganization, readjustment of debt or insolvency proceedings instituted against it under the law of any jurisdiction. On receipt of such notice, the vendor shall discontinue all work, cancel any sub- orders, and terminate any subcontracts relating to this Order. Upon such termination, full and complete settlement of all Vendor's claims shall be made as follows: a) Vendor shall be paid for Goods/Services conforming to this Order, and b) title shall vest in CARE for all such Goods/Services for which CARE has paid.

- Taxes s Duties: Supplier shall be entirely responsible for all Taxes (including Custom Duties, Value Added Tax (VAT) and Income Tax (IT), stamp duties, license fees, and other such levies imposed or incurred until delivery of the contracted Goods to the Purchaser. VAT and IT will be deducted at sources as per Govt. rules until and unless the appropriate challans/waiver memo is produced to the Purchaser.
- CARE Bangladesh (BD) does not require to receive any payment in cash or in kind for including a vendor to its Approved Vendor List, invite to submit quotation or for final selection as a supplier for goods and services. Likewise, it also strictly prohibit its employees to demand such payment from a vendor or involvement in any form of conflict of interest. In case of any attempted request for such kind of payment from any employee, as a vendor you are kindly requested to send complaint to CARE BD Country Director (CD) at email account BGDProComplaint@care.org, or any of CARE BD's senior leaders. Please label the emails as "confidential C privileged". "Any proposals be submitted to the complaints email, they will be treated as spam and the sender will be blocked which will mean they will not be considered in the future for any submission". Moreover, the Vendor hereby declares and confirms that it and its employees do not attempt to make such unlawful payment directly or indirectly to CARE employees or allow involvement of CARE employee in any activity that lead to any form of conflict of interest. Such unlawful attempt and involvement shall be a ground for disqualification and blacklisting of the vendor and cancellation of any existing order."
- CARE Bangladesh reserves the right to accept or reject partially or fully any or all quotations without assigning any reason whatsoever. CARE Bangladesh may not select the lowest bidder, if the quality, specifications etc. are not up to the mark and not bound to provide any explanation about the selection process.
- Note: any attempt to persuasion to get the contract, whether in person, over the phone, by email, or via other means of contact, will be automatically disqualified the proposals/quotation.

Thank you.